

Information for City of Cool Valley Website to be shared about the program in August

Missouri American Water to Begin Lead Service Line Replacement

On December 22, 2020, the U.S. Environmental Protection Agency (EPA) finalized the first major update to the Lead and Copper Rule in nearly 30 years. The new rule strengthens every aspect of the Lead and Copper Rule to better protect children and communities from the risks of lead exposure. Under the new rule, water systems are required to identify and report, to EPA by October 16, 2024, the material for both the Company and Customer side of the service line, the pipe that provides drinking water to homes or business from the water main.

Missouri American Water has maintained good records of the service line material on the Company side of the service but does not have records of the Customer owned portion of the service line. Lead service lines were typically constructed prior to 1930. Between 1930 and 1965, the plumbing industry transitioned from lead service lines to copper services lines. In order to ensure Missouri American Water Company meets the reporting requirements we will be conducting an inventory of the service lines in your community. Missouri American Water's contractor, Above & Below Contracting, LLC., will begin to canvass the city in August of 2024 to verify customer service line material coming through the home foundation. This will require access inside the home. Canvassers will have badges identifying them as contractors working on behalf of Missouri American Water and will target homes constructed prior to 1988. If your residence was built prior to 1988 you can schedule an appointment when you are contacted at your home by the canvasser, or you can contact the contractor directly at (314) 709-0487 or via their scheduling app <https://www.calendar.com/replacementsluth/in-house-inspections>.

Once the service line inventory has been completed, Missouri American Water's contractor will begin scheduling customers for replacements of lead service lines at no direct cost to the customer. These replacements will begin in 2024. A customer's decision to replace an old lead service line is an important one. Missouri American Water cares about our customers and believes replacing a lead water service line is an important step in reducing lead exposure. Please note if a service line contains lead, it does not mean the service line cannot be used. Missouri American Water regularly tests for lead in drinking water and our water meets state and federal water quality regulations, including those services with lead.

Residents can also go to the link below on the Missouri American Water website to do the following:

- Learn more about the Lead Service Line Replacement Program
- Use the interactive map to see what material is on record for the service line at your location
- Self-report the material your service line is made of

<https://www.amwater.com/moaw/Water-Quality/Lead-And-Drinking-Water/>

We look forward to working with both the City of Cool Valley and our customers to remove the lead service lines